

Caltrain Ticket Machine

Before you begin, look at the red zone map located directly above the screen and determine your destination zone.

Cancel your transaction at any time by pushing the *red cancel button* under the menu screen.



Select Ticket Type

Eligible Discount applies to Seniors (65 years or older), passengers with disabilities, Medicare cardholders, and youth (18 years old and younger)



Select Destination Zone



Select Number of Tickets

The amount of your purchase will appear on the screen. Purchase different types of tickets by pushing the *Additional Transactions* button located on the bottom left of the screen.



Insert Cash/Card

Cash Payment: The machine accepts all bills, except \$2 bills, and all coins, except pennies and 50-cent pieces. All change, including dollars, is given in coins. The machine can issue up to \$19.50 in change.

Credit Card/Debit Card: Follow the instructions on the menu screen. PIN-authorized debit cards aren't accepted.



Retrieve Ticket

Tickets and any change or receipt falls into the *Ticket/Change* slot at the bottom of the machine. Please keep your receipt for your records.



The ticket machine features an audio system and is marked in Braille.

Caltrain is a Proof-of-Payment System. Passengers must have a valid ticket prior to boarding. Tickets are not sold onboard trains. Caltrain conductors and fare inspectors perform random onboard fare checks. Fare checks also may occur prior to boarding. Passengers without valid tickets are subject to a fine plus court fees. (CPC Sec. 640)